



## About

Dogs in Action is a non-profit club run for enjoyment only by Jonathan and Lucy. All club funds are used to develop the club and help it grow.

## Mission Statement

*'For the dogs'*

The dogs' enjoyment and well-being are central to our ethos.

Every decision made regarding the club's development, for the formation of teams, competitions, and training, will have this mission statement as its driving force.

## Training

Training will occur on Saturdays from 9 am until 12.

30-minute training sessions are organised depending on the dog's ability and behavioural characteristics.

Training times are fixed, week on week, and as your dog's ability changes, you may be moved to different times.

## Fees

£22 per month per dog. £2 per additional dog

Payment is to be made to the following account:

**Dogs in Action**

**Account Number:** 41817562

**Sort Code:** 30-99-50

Monthly subs are payable in advance on the 1<sup>st</sup> of each month. Please use your surname as a reference for payment.

## Cancellations

Cancellation can be made at any point. Please email [flyball@dogsinaction.club](mailto:flyball@dogsinaction.club) to let us know that you would like to cancel your membership.

## Refunds

Refunds are not available. For example, if you have paid your monthly subs, but decide to cancel after the first week, you will not be refunded for the following three sessions.

## Training

Unfortunately, we do not provide refunds for cancelled training sessions as the ongoing ground rent and insurance charges prevent this.

Reasons there may be cancellations:

- 1) Personal circumstances, e.g. illness, as Jonathan and Lucy are the only trainers at the club.
- 2) The team is away at a competition. We hope that you will be with us!
- 3) Inclement weather. Winter is a particularly difficult time when the ground becomes unsafe for the dogs.

## Communication

Information about the club, upcoming training sessions, competitions, etc, will be via private WhatsApp group.

## Insurance

The club is insured by Pet Business Insurance (LRMS Insurance Services Ltd). Policy Number: ACE020169

Public Liability £5,000,000

Money & Assault £1,000

Trade All Risks (Equipment) £3,000

Professional Indemnity £1,000,000

## Complaints

Please let us know if you are unhappy at any point with your dog's training progress, the club direction, or other members' behaviour. We will ensure that this is dealt with in confidence. You can speak directly with Jonathan or Lucy, or send us an email at [flyball@dogsinaction.club](mailto:flyball@dogsinaction.club)

## Equality, Diversity and Inclusion Statement

Alongside existing 'for the dogs', we are also a club that stands by the outlook that flyball is 'for all'. With being kind at the forefront of our values, we aim to create a positive, inclusive environment, free from prejudice, bullying, harassment, and unlawful discrimination to all its members. We recognise that nine characteristics are protected by law: namely,

1. age;
2. disability;
3. gender reassignment;
4. marriage and civil partnership;
5. pregnancy, maternity and paternity;
6. race;
7. religion or belief;
8. sex;
9. sexual orientation.

We will take action to challenge inappropriate behaviour and discriminatory practice. Creating a positive and inclusive environment is an ongoing discussion, so do feel free to bring anything to the Club Organisers' attention at any point during your membership, and we can open up a dialogue/challenge behaviours as necessary.

## Risk Assessment:

<https://tinyurl.com/4nuxmmze>

## Membership Signup

<https://www.dogsinaction.club/join>